

Changing Lives, Creating Belonging



A place to land,
grow, and give back.

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Message from the Board Chair

“Every success story reflects the collective effort and passion of those who believe that positive change is possible.”



Compassion, genuine care, commitment, and dedication are just a few of the qualities that define Catholic Community Services of York Region (CCSYR) and the remarkable people who make its work possible.

Having served first as a Board Member and now as Board Chair, I have had the privilege of hearing the stories of resilience, the challenges faced by individuals and families in our community, and the many successes made possible through the support and services provided by CCSYR. These experiences have given me a profound appreciation for our organization's unwavering commitment to improving lives, creating opportunities, and fostering hope for those we serve.

This past year has been a testament to CCSYR's dedication to its mission. Through the collective efforts of our staff, volunteers, community partners, and supporters, we have continued to deliver meaningful programs and services that empower individuals, promote inclusion, and strengthen our community.

Guided by our values of service, faith, and hope, we continue to put our mission into action every day. At CCSYR, hope is more than an aspiration. It is something we strive to create through meaningful support, respectful partnerships, and a shared commitment to building stronger communities.

On behalf of the Board of Directors, I extend my heartfelt thanks to our dedicated staff for their professionalism and compassion, to our volunteers for their generosity of spirit, to our community partners for their collaboration, and to our donors and supporters for their continued trust and investment in our mission. Your contributions make a lasting difference in the lives of individuals and families across York Region.

As we look to the future, we remain committed to building on our successes, embracing opportunities, and ensuring that CCSYR continues to be a trusted source of hope, compassion, and positive change. Together, we are creating a stronger, more inclusive community.

Thank you for your continued support and for being an important part of the CCSYR journey.

Sincerely,

Natalie Cesario
Board Chair



Message from the Interim Executive Director

“ I often wonder how different those early years might have been if an organization like CCSYR had been there to guide and support us. ”

As I step into the role of Interim Executive Director, I do so with deep gratitude and a strong sense of responsibility. It is an honour to build on the foundation established by those who have led, supported, and believed in CCSYR over the years.

This report reflects a year of meaningful progress made possible by our staff, partners, funders, volunteers, and community members. Together, we have strengthened programs and responded to the evolving needs of individuals and families across York Region.

For me, this work is deeply personal. As a first-generation Canadian, I understand many of the challenges newcomer families face because I lived them. From an early age, I became my parents' translator, sitting beside them in doctors' offices, government offices, and countless appointments, helping them navigate systems that were unfamiliar and often overwhelming.

Today, it is a privilege to lead an organization that ensures newcomers do not have to face those challenges alone.

Every day, I see our staff helping people build confidence, find belonging, and create brighter futures.

I have been inspired also by the strength of the partnerships that make this work possible. Whether bringing organizations together to address issues such as violence prevention, supporting youth and families, or helping newcomers build new lives, our impact is rooted in collaboration, compassion, and a shared commitment to meeting people where they are.

As we look ahead, CCSYR remains committed to strengthening partnerships, expanding access to services, and ensuring every individual who turns to us is met with dignity, respect, and opportunity.

Thank you for your continued trust, partnership, and support. The achievements highlighted in this report reflect what we can accomplish together. I look forward to building on this momentum as we continue strengthening the communities we serve.

Sincerely,



Jeannie Lasquinha
Interim Executive Director

Thank You to Our Board

A heartfelt thank you to our Board of Directors for their outstanding dedication, commitment, and leadership throughout the year.

Our Board members generously give their time, experience, and perspective to help guide CCSYR and ensure that we remain focused on our mission and the people we serve. Their support, thoughtful conversations, and willingness to roll up their sleeves when needed make a real difference to our organization.

We are incredibly grateful for the time and energy each of you has given to CCSYR this year.

With appreciation,



Jeannie Lasquinha
Interim Executive Director



Natalie Cesario
Board Chair



Paulo Da Silva
Vice Chair



Christina Cindric
Secretary



Cecile Hui
Treasurer



Kwami Raphael Ahiabenu
Board Member



Maryam Alikhani
Board Member



Roozbeh Farhadi
Board Member



Roz Weitzman
Board Member

Saying Goodbye, With Thanks

This year, we are also saying goodbye to several valued Board members.

Paulo Da Silva and **Cecile Hui** are completing their terms on the Board. Both have brought their knowledge, guidance, and talents to the Board and to the committees they have served on. Their contributions have helped strengthen CCSYR, and we are truly grateful for the time and care they have given.

We are also pleased that **Natalie Cesario** will move into an Ex-Officio role, allowing us to continue benefiting from her experience, leadership, and deep commitment to CCSYR.

And a very special thank you to **Utilia Amaral**, who is leaving her role as Ex-Officio. Utilia has served CCSYR and our Board with tremendous dedication, wisdom, and heart. Her leadership, guidance, and commitment have helped bring CCSYR to where it is today, and her impact on our organization will continue to be felt for many years to come. While Utilia may be saying goodbye to her formal role on the Board, we know she will never be far from CCSYR. We are so grateful for everything she has given to this organization and, most importantly, for the lasting difference she has made.

To **Natalie**, **Paulo**, **Cecile**, and **Utilia**, thank you for everything you have given to CCSYR. It has been a privilege to work alongside you, and we wish you all the very best in what comes next.



Year 3 Strategic Plan Look-Back

CCSYR continued to turn priorities into action — bringing services closer to the people who need them, strengthening the systems behind the work, and helping more people understand where they can turn for support.

Surround the Client

People's needs rarely fit neatly into one program.

CCSYR strengthened connections across Settlement Services, Counselling, Employment Support, Community Engagement, disABILITY Services, Women's Initiatives, and rural communities so people could receive support that reflected the fuller picture of their lives.

Access also expanded through specialized services and stronger community connections in Norfolk.



Shore Up the Foundation

Strong support depends on strong systems.

CCSYR invested in accessible digital tools, including a fully AODA-compliant website, improved service coordination, stronger data and reporting, and greater marketing and community outreach capacity.

These changes helped staff work more effectively, made services easier to find and access, and gave the organization a clearer understanding of where needs were growing.

Share the Message

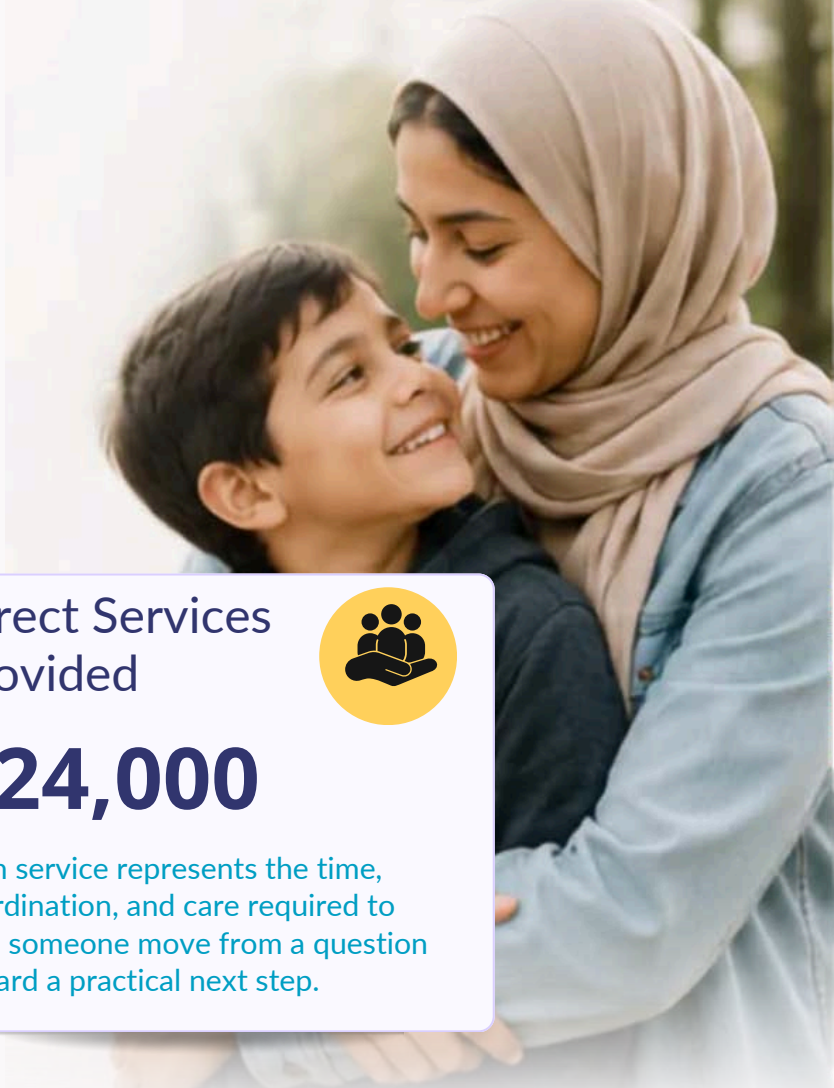
People can't access support they don't know exists.

CCSYR brought newcomer experiences to wider audiences through advocacy, media coverage, community relationships, and digital outreach — while more than 100 employer partnerships extended that reach directly into workplaces across the region.

Internationally trained physicians connected with CCSYR shared their experiences before the House of Commons Standing Committee on Health, while stronger online visibility helped more people find services such as English Conversation Circles and Employment Services.



Every number is a person. Every person has a story.



Unique Clients Served



22,333

People came with needs as varied as settlement, employment, informal language learning, mental health, disability support, and community connection.

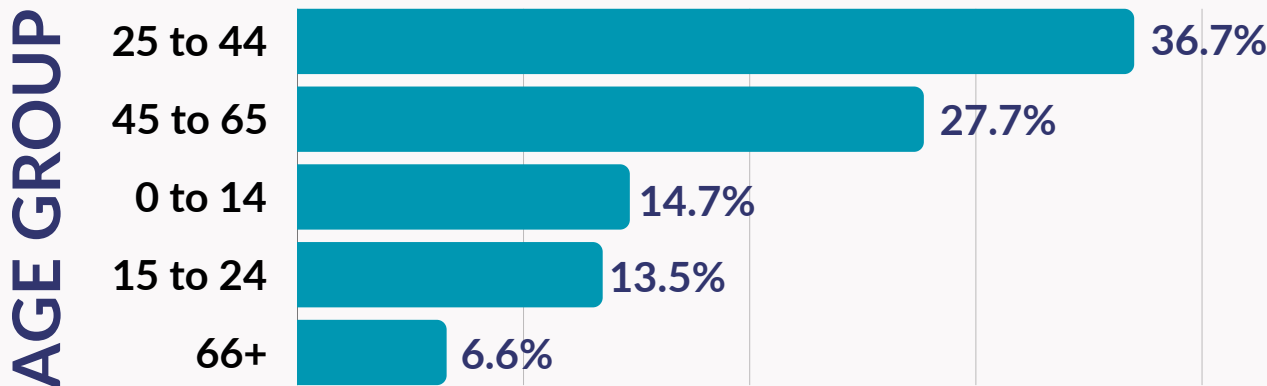
Direct Services Provided



124,000

Each service represents the time, coordination, and care required to help someone move from a question toward a practical next step.

Together, these numbers show both the breadth of need across York Region and the many ways CCSYR responded.



Nearly two-thirds of the people CCSYR served were between 25 and 65: a chapter of life often spent building careers, caring for loved ones, raising families, and moving through major changes. More than one in four were children or youth, while 1,485 were aged 66 or older.

Together, they reflect the full span of a community.



Many Places. One Community

Nearly half of CCSYR's clients were permanent residents. Others came as refugee claimants, convention refugees, protected persons, temporary foreign workers, work or study permit holders, or Canadian citizens.

These categories may describe someone's immigration status, but they do not tell the whole story. Behind them were people rebuilding lives and trying to feel at home in their new communities.

At least **57.1%** of CCSYR's clients had lived in Canada for five years or less.

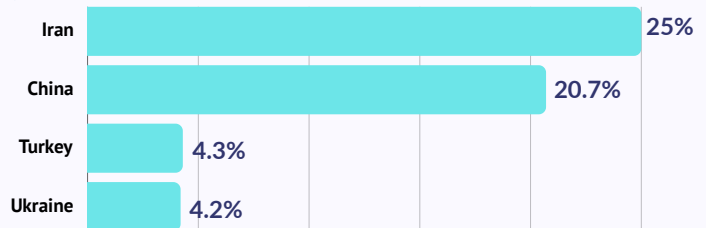
Five years may sound like a long time, but in a new country it can hold countless firsts: a child's first day at a new school, a first job application, a first conversation in a new language, or the first time asking for help in an unfamiliar system.

Heard and Understood

Each person brought their own history, culture, skills, and hopes for what life in Canada could become.



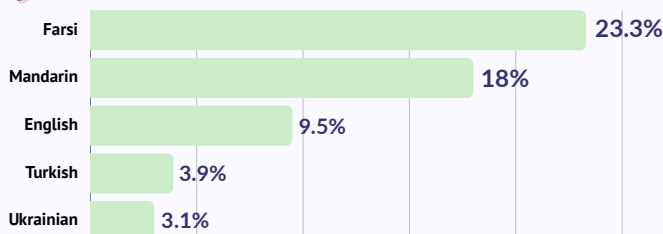
From Many Places



Clients also came from Afghanistan, Pakistan, India, Nigeria, Hong Kong, South Korea, Canada, and many other countries.



The most frequently used languages



Clients also spoke Spanish, Cantonese, Urdu, Dari, Arabic, Russian, Korean, and many other languages.

By serving people across a diverse set of cultures and more than 40 languages, CCSYR helped make unfamiliar systems feel more accessible, reduce isolation, and build trust.

The stories that follow show what can happen when someone is welcomed, listened to, and supported as they begin again.

WELCOME

A Place to Land

Starting life in a new country can mean facing many decisions at once: where to live, how to find work, where children will attend school, how to access health care, and where to turn when a question becomes a problem.

Through our head office, Welcome Centres, libraries, schools, community partner locations, and rural access points, our staff helped those in need to access settlement, employment, education, informal language learning, health care, disABILITY services, government services, women's and seniors' programs, and community resources.

And the support did not end with just a referral. Staff followed up, advocated, and brought the right people and services together.

Welcome begins when someone
knows where to turn.

From First Questions to Steady Support

Newcomers often come to CCSYR with immediate questions: How do I enrol in language classes? Who can help me understand a government form? How can I find a job?

Our experienced settlement workers understand that questions like these may reveal more complex situations involving employment, language, health, finances, mental health, or more. During each appointment, they take the time to listen, assess the client's needs, identify priorities, strengths, and goals, and develop a plan together. Clients are then connected with the appropriate information, referrals, and additional services to move forward.

Those with more complex needs are referred to CCSYR's Case Managers (York Region's only Case Management provider) for additional supports, which may include accompaniment to important appointments outside of the agency.

For our clients, having a private space to speak openly, often in their mother tongue, makes the experience even more valuable. They appreciate being heard and work through challenges with caring, knowledgeable staff who spend thousands of hours providing individual attention. Many return as new questions and challenges arise in their settlement journey.

Settlement Support at a Glance



Immigration, Refugees
and Citizenship Canada

Immigration, Réfugiés
et Citoyenneté Canada

6,471 unique clients received Needs and Assets Assessment and Referral Services (NAARS) support

16,439 Information and Orientation services delivered

1,035 unique clients received Case Management Assessment

1,828 Case Management Direct Services delivered

Ontario 

1,747 unique clients supported through Newcomer Settlement and Language Training

3,398 services

4,524 referrals to services and community resources



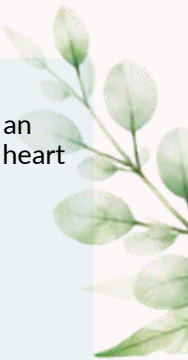
When a benefits issue became a health crisis

One client receiving disability support contacted CCSYR after her monthly payments suddenly stopped because of an alleged overpayment. The client, who is on the Ontario Disability Support Program (ODSP) and lives with a serious heart condition requiring a pacemaker, needed a case manager to step in because her prescription coverage was also suspended.

Although the overpayment had already been resolved by ODSP, her benefits remained frozen for more than five months. As the financial pressure grew, so did the risk to her health.

Her CCSYR case manager repeatedly contacted the appropriate office by email, telephone, and through the client's online account. When those efforts did not lead to a resolution, the case manager accompanied the client to the office in person.

That direct intervention changed the outcome. Her benefits and prescription coverage were reinstated, and she received the retroactive payments that had been delayed.



What begins with simple questions often turns into an ongoing relationship that helps newcomers navigate their settlement journey with greater confidence and support.

Help, Available and Accessible



Support Under One Roof

For many newcomers in York Region, the Richmond Hill Welcome Centre (RHWC) is the first place they arrive when they don't yet know where else to go.

As the lead agency at the RHWC, CCSYR works alongside four other core Welcome Centre partners: Job Skills, SEC, CICS, and COSTI to bring essential services together under one roof.

Instead of being sent from one office to another, newcomers can begin in one familiar place, understand their options, and connect with settlement, employment, language training, accreditation and qualification information services, and specialized community supports such as programs for children, youth, women, and seniors.

The Centre is more than a service location. Workshops, cultural celebrations, community events, and volunteer opportunities turn a first visit into a connection and a connection into a stronger sense of community.

Support Wherever You Are — Through Our Digital Program

2,897

unique online
clients

265

online sessions
delivered on key
settlement topics

100+

expert speakers from
government and
community organizations

8,000+

services

Support Reached Norfolk

For international agricultural workers in Norfolk County, being far from home can also mean being far from familiar support.

CCSYR worked with health providers, mental health organizations, government, and community agencies to make English language practice, counselling, and community activities easier to reach. These connections helped workers communicate with greater confidence and feel less alone.



A School Connection That **Changed** Everything



Beside a Family When It Mattered Most

When Shukria arrived in Canada as a single mother of six, she did not speak English, had limited resources, and did not know where to turn.

In her second year in Canada, Shukria met a CCSYR settlement worker at Wellington Public School.

What began as help with her daughters' education became a relationship built on trust and consistency. Our staff helped Shukria understand the education system and connected her with English language classes and settlement support.

When a family crisis left Shukria and her two youngest daughters facing urgent housing insecurity, our staff advocated for them over several months, helping them reach safe shelter and essential services.

Today, Shukria's daughters are attending school, she continues to learn English, and the family is building a life she describes as stable and hopeful.

“

She was an angel to me... Her support gave me the strength to carry on and build a new future for my family.

”

Settlement workers in York Region Catholic and Public schools help students and parents understand the education system, communicate with school staff, connect with community resources, and begin forming relationships within their schools.

Support That Reached Beyond the Classroom

9,736

unique newcomer clients supported

162

schools served

23

newly engaged schools

31,804

settlement services delivered

OPPORTUNITY Advancing Experience, Driving Change

Through individual coaching, workshops, mentoring, résumé development, interview preparation, job fairs, and employer networking events, clients learned how hiring works in Canada and how to present their experience clearly.

A Career Within Reach

When Kiavash arrived in Canada, he encountered many of the difficulties newcomers face while searching for work.

With guidance from CCSYR's Employment Services, he refined his résumé, strengthened his job-search strategy, and learned how to translate his experience into a position at a veterinary hospital.

The job was an important achievement, but it represented something so much bigger: Kiavash had found a place where his talents could be recognized and put to use.

“
I truly
appreciate the
time and effort
you invested in
my success.”

Employment at a Glance

279 UNIQUE WORKSHOP
PARTICIPANTS

268 UNIQUE CLIENTS
PARTICIPATED IN NETWORKING
AND RÉSUMÉ-SCREENING
ACTIVITIES

100+ COLLABORATIONS WITH
EMPLOYERS AND
INDUSTRY PARTNERS

240 CLIENTS HIRED

312 UNIQUE MENTORING
PARTICIPANTS

Working With Employers to Reduce Systemic Barriers

Through the Include HER program, funded by Women and Gender Equality (WAGE) Canada, CCSYR worked with employers, industry champions, and community partners to expand access to skilled trades and other male-dominated sectors for women across York Region.

Participants took part in networking events, mentorship sessions, and one-on-one support throughout the year. The program also worked with employers and community partners to expand access to industry knowledge and open professional doors.

For Annastacia Plaskos, owner and operator of Fix It Females and a recurring panel speaker throughout the program, what stood out most was what the women themselves brought to the room:

“ Many of the women involved were seeking not only technical knowledge but also mentorship, encouragement, and representation. By connecting participants with industry professionals and creating opportunities for open discussion, the WAGE Program helped bridge the gap between interest and action.”



Women and Gender
Equality Canada

Femmes et Égalité
des genres Canada

Canada

A Path Back to Practice

For internationally trained physicians, returning to practice in Canada often means completing a licensing process that is costly, complex, and isolating.

For more than a decade, CCSYR's International Medical Graduate Networking and Study Groups have brought physicians together to prepare for examinations, exchange reliable information, and learn from people who understand the process firsthand.

After passing their examinations or reaching the next stage of licensure, many participants returned as volunteer facilitators to help other physicians do the same.



Once we succeed, we have a responsibility to support others coming behind us.

— Dr. Guillermo Villegas



His words capture what makes the program distinct: knowledge is carried forward, experience is shared, and the process becomes clearer for those who follow.

A National Community of Physicians

1,000+

internationally trained
physicians participated

300+

participants passed
licensing examinations

This year, participants, including International Medical Graduate Dr. Ali Amiri, also shared their experiences before the House of Commons Standing Committee on Health, bringing firsthand knowledge into a national conversation about Canada's health care workforce.

POSSIBILITY

From Silence to Sound



CCSYR's disABILITY Services help neurodivergent children and youth with autism, developmental disabilities, and other mental health challenges build essential skills, confidence, and greater independence through evidence-based clinical intervention, while giving families practical support to access information and community resources. Multilingual services are shaped around each child's strengths, needs, and goals. Our clinical services include:

- Autism Service navigation
- Individual ABA-based behavioural support
- ABA-based group programs for emotional regulation
- Social Skills group programs for different age cohorts
- Art-based intervention and therapeutic play
- Psychoeducation for families and children/youth



Every new skill and every step forward bring our family so much joy and hope.



A powerful moment of progress

When one family first approached CCSYR, the child was non-verbal and experienced significant challenges with communication, engagement, and participation in learning activities.

Through individualized support and a trusting relationship with the Autism Program team, the family began to see changes. The child's attention and problem-solving developed, and he became more confident, independent, curious, and open to learning.

For the family, the progress reached far beyond each session. They were seeing him connect with the world around him in new ways.

And then — the child began identifying and saying his letters.

disABILITY Services at a Glance



Ontario Autism Program Clinical Services

100+ children with autism between the ages of four and 18 and their families received individualized clinical services.

Services provided in **7 languages**



SUPPORTED BY
ShareLife

Community Support Through Catholic Charities of the Archdiocese of Toronto

348 unique clients supported

43 workshops and support group sessions for families





STABILITY

Support When Life Becomes Too Heavy

Grief, anxiety, family strain, loneliness, and major life changes can affect how a person sleeps, makes decisions, maintains relationships, or responds to everyday pressure. Counselling created room to speak honestly about those experiences and begin working through them without judgement.

CCSYR provided individual, couples, and family counselling through in-person, telephone, and virtual appointments — making it easier for people to receive care in a way that reflected their circumstances and level of comfort.

The group sessions and community-based workshops created safe spaces where participants could learn practical coping skills, reduce isolation, strengthen social connections, and support one another through shared experiences.

“Her guidance was thoughtful, tailored, and effective, offering tools and perspectives that helped me face challenges with confidence.”

Change That Reached Into Daily Life
Mahin began counselling, looking for help with challenges affecting her everyday life.

Each session gave Mahin an opportunity to examine what she was experiencing, consider a different perspective, and develop strategies she could use outside the counselling room.

Mahin also described how the counsellor’s empathy made it easier to speak openly and feel understood. Each appointment was carefully focused, giving her space to reflect while still leaving with something practical she could apply.

Counselling Services at a Glance

1,204 unique people received clinical counselling	282 clinical counselling group sessions and community engagement activities delivered
100% of surveyed clients felt respected, heard, and listened to	100% of surveyed clients said they would recommend CCSYR’s counselling services

The impact of counselling continues long after each session ends.

Wellness Through Connection

For seniors, caring for physical and emotional health can become harder when opportunities to move, socialize, and take part in community life are limited.

Through fitness, stretching, dancing, wellness education, and creative activities, CCSYR's senior programming created regular reasons to leave the house, be active, feel better, and make personal well-being part of the week.

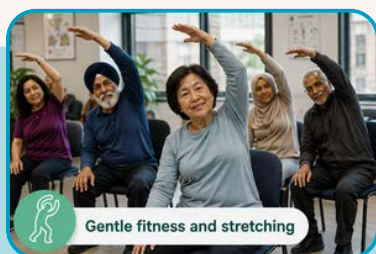


“Together, they make the classes highly enjoyable and motivate us to give 100 per cent when we participate.”

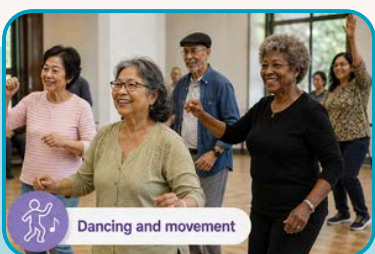
Dorothy has lived in Richmond Hill for 36 years. She participated in Fitness Days and in Stretching & Dancing classes.

What stood out to her was not only the exercise itself, but the energy created by the instructors.

Movement can strengthen confidence, familiar faces can reduce isolation, and a shared routine can give someone renewed energy and purpose — without the cost or pressure that can make other programs difficult to access.



Gentle fitness and stretching



Dancing and movement



Wellness education



Art and creative engagement

Senior Services at a Glance

Funded by the
Government of Canada's
New Horizons for Seniors Program

Canada

Employment and Social Development Canada,
New Horizons for Seniors Program

79 group sessions were organized

246 unique clients were served

Catholic
Charities
of the Archdiocese of Toronto
AGENCY

SUPPORTED BY
ShareLife

Community Support Through
Catholic Charities of the Archdiocese of Toronto

351 group sessions were organized

439 unique clients were served

These activities enhanced the mental and physical wellness of seniors and promoted a sense of community.

Steady Ground

Sometimes support means having one conversation at the right time.

Sometimes it means access to practical tools, community resources, and support that can continue as circumstances change.



delivered through



Since Men's Counselling Link launched across Ontario in partnership with Family Service Ontario, CCSYR has provided confidential counselling to men and male-identifying people aged 16 and older in York Region. Delivered through single sessions, the program supports people experiencing relationship conflict, anger, stress, emotional regulation challenges, past abuse, or harmful behaviours.



Ontario



PATHWAYS TO EMPOWERMENT

HER PATH

Rise
Lead
Build

A Pathways to Empowerment Program, HER Path brought practical support directly into communities across York Region, helping more than 250 women strengthen life and entrepreneurship skills, gain confidence, and build self-sufficiency.

In January 2026, the program expanded to Aaniin Community Centre in Markham, bringing services even closer to the women and families looking for social and economic well-being.

Ontario



The right support can create steadier ground.



BELONGING

Conversation Builds Confidence

Connecting with people can be one of the first ways a new place begins to feel like home.

Through CCSYR's English Conversation Circles (ECC), newcomers practise speaking about everyday life, asking questions, and expressing ideas with greater confidence.

For Solmaz, the difference went beyond learning new words. She described the sessions as a place she enjoyed returning to, supported by facilitators and volunteers who made it easier to practise, participate, and keep learning.

Creating Connection Through Art

Art and Conversation offered a therapeutic way to practise English while creating friendships, working through personal challenges, celebrating self-worth, and healing through creative expression. For Elnaz, participating led to volunteering, exhibiting her artwork, adding that experience to her résumé, and eventually beginning college.

Conversation Circles at a Glance

320
unique clients

“ Your guidance and encouragement have made a meaningful difference in my learning journey. ”

Art at a Glance

791

services provided

140

sessions delivered

7

art exhibitions

Confidence grows when people have a place to speak, create, and connect.

Finding a Community

Learning From One Another

Events created opportunities for conversation, cultural exchange, and relationship-building, helping newcomers develop a deeper understanding of the communities they now call home.



One Connection at a Time

Newcomer Match & Connect offered a more personal point of connection. Through one-to-one support and community introductions, newcomers learned about social groups, libraries, community centres, transportation, and other local resources that can make daily life easier. They were also connected to established newcomer families, making the path to integration easier.

For example, one participant's mentor helped them get a library card, learn how to use LinkedIn, and become familiar with community services — small steps that added up to a growing sense of independence and belonging.

A new place becomes home when there are opportunities to learn, meet people, and make connections.



Through Newcomer Indigenous Connection, CCSYR delivered major events across York Region, engaging **322** newcomers in learning about Indigenous cultures, traditions, histories, and perspectives.

“

When I first arrived in Canada, I did not know where to begin. Within a few months after getting CCSYR's help, I felt truly at home.

”

Where Experience Finds a Place

Some build experience at CCSYR; others bring years of it to share through volunteering.

Building Experience Through Summer Work

Each year, CCSYR hires summer students through Canada Summer Jobs, a Government of Canada wage subsidy program that helps employers like ours create paid summer work experiences for youth aged 15 to 30.



These roles give young people a chance to build practical skills, explore career interests, and contribute to their community. This year was no different — new hires brought fresh energy to the work and developed practical skills, while building experience for future work.

Not Erasing Old Experience

In 2025–2026, **40+** active volunteers supported more than **800** community sessions across CCSYR.

Before coming to Canada, Ramin had built a professional life in Iran with a university education and experience in business, marketing, and English-language teaching.

At CCSYR, he found a way to put those skills to use again. Ramin joined the English Conversation Circle as a volunteer mentor. He now prepares conversation topics and learning materials that help other newcomers practise English, communicate with greater confidence, and become more comfortable in their new surroundings.

For Ramin, volunteering created a bridge between the work he had done before coming to Canada and the life he is building here. His knowledge has value and his experience helps others.



Starting again does not mean starting with nothing.

A Community That Gives Back

The people who connect with CCSYR bring more than just their needs. Many also bring time, skills, experience, and a desire to contribute and belong.

In March 2026, Volunteer Appreciation Night brought volunteers, students, staff, and community partners together to recognize that contribution. Their time also created results throughout the community.

Giving Back at a Glance

3,000+

hours contributed

400+

people and families supported through tax clinics

\$78,831.38

raised through BINGO

20+

student placements



Connection deepens when people have a chance to give back.

MOMENTUM

Impact Beyond Our Doors



Business Achievement Award 2026

CCSYR was named Non-Profit of the Year at the Richmond Hill Board of Trade's 2026 Business Achievement Awards.

This year, CCSYR's work reached local, provincial, and national stages.



A Voice in Parliament

Participants from CCSYR's study groups testified before the House of Commons Standing Committee on Health, sharing firsthand barriers facing internationally trained physicians.



Connected Communities Symposium

CCSYR shared findings from an IRCC-funded research project examining the Welcome Centre's co-located service model for newcomer integration.



First WAGE Conference

It brought together women in skilled trades, employers, educators, industry representatives, community partners, and government representatives to discuss advancing gender equity in non-traditional occupations.



National Recognition from CRA

CCSYR was recognized for its partnership in the Community Volunteer Income Tax Program, through which volunteers help community members access free tax filing support.



Expanding Autism Services

CCSYR received funding through the Ontario Autism Program to expand access to individualized clinical support for children, youth, and families.

GRATITUDE What We Built Together

Every page of this report began with a person.

A mother finding somewhere safe to turn, a professional putting years of experience to use again, a child learning new ways to communicate, a senior finding connection, and a newcomer growing more confident in their voice.

Together, those individual moments became the story of CCSYR in 2025–2026.

Our Impact at a Glance

124,000

Services delivered



9,736

unique newcomers
supported at schools



16,439

Information and Orientation
services delivered



3,000+

hours contributed by
volunteers



8,000+

Digital Services



1,204

unique people received
clinical counselling

22,333

Unique clients



240

clients hired through
Employment Services



300+

IMG licensing
examination successes



320

unique clients practised English
in conversation circles



400+

clients received
Autism Services

The programs may be different, but the purpose behind them remains connected: helping people find support, opportunity, stability, and a place to belong.

Thank you to our funders

Your continued trust and generosity help CCSYR respond to changing needs and keep support accessible across the communities we serve.



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Looking Ahead

Community needs will continue to change. CCSYR will continue listening, responding, strengthening partnerships, and making it easier for people to find the support they need.

That work is carried forward collectively by staff, volunteers, funders, and partners who bring their time, knowledge, and care to it every day.

Because behind every number is a person, and the right support at the right moment can change what comes next.

Download the 2025–2026 Financial Report



Our Locations:



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Other Locations:
Welcome Centres in
York Region

Changing Lives, Creating Belonging



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